## acciona

## **Quality and Sustainability Policy**

ACCIONA's **real estate activity** focuses on the development and management of real estate complexes designed to increase quality of life with an approach based on decarbonization objectives, circular economy principles and respect for biodiversity.

**Our mission** is to be leaders in the development of these real estate projects, also achieving the maximum return on the investment made, all based on **criteria of sustainability and health of the occupants**, who actively contribute to social well-being, environmental protection and to economic development.

Our **SUSTAINABILITY** approach stems from the fundamental values of our Sustainability Master Plan, based on principles of social responsibility, respect for the environment and people, technical foundation, promotion of innovation and compliance with legislation, and concrete in the following **Principles of action**:

- Meeting **customers'** requirements to gain their **satisfaction** and be able to cater for their needs and exceed their expectations.
- Orientation towards the creation of sustainable value based on profitability and sustained profit, avoiding costs caused by defective work, delays and in general any activity that does not provide real added value, also having a regenerative approach at an environmental and social level.
- **Efficiency and excellence** in internal management by applying management systems that integrate economic, technical, legal, environmental, and social aspects, based on company processes with a focus on continuous improvement and pollution prevention.
- **Protection of the environment**, through a rational consumption of natural resources and the efficient use of energy, with objectives based on a path of decarbonization and circular economy.
- Commitment to **comply with applicable regulations and legislation** and other additional requirements voluntarily assumed related to the environment and quality.
- Leadership and **commitment with our team**, as defined in the levers of our Sustainability Master Plan, promoting diversity and inclusion as well as the participation of people at all levels of the organization, creating an environment in which the people can develop their professional potential in balance with their personal life.
- Communicating the policy, as well as producing and delivering **training** plans at different levels. Informing of our milestones and future plans in a truthful and transparent manner.
- Collaboration with **suppliers and the rest of the supply chain**, creating relationships based on transparency and mutual respect, and with the most advanced management and supervision tools in this regard.
- Active contribution to the expansion and improvement of the socioeconomic system of the communities in which the company operates, in order to be able to continue developing its activity in the future.
- Exchange of knowledge and **search for** innovative solutions in production and management processes, so that innovation becomes a driving force for change and a tool for continuous improvement.

Pablo Nieto Technical Director ACCIONA

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